2019

Annual Report of CU Movement in Taiwan(R.O.C.)

臺灣儲蓄互助社運動年報



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CHAIRMAN MESSAGE

Educate members to use money wisely in the daily life, encourage the saving habit to improve the economical capability and inspire the spirit of volunteer service and helping others.

2019 is the critical transition year for credit union movement development. There are two aspects in terms of strategy implementation and business promotion: focusing on member services and on the sustainable development future of credit union. The former is based on the mutual benefits and supports to deal with any change brought by the era of sharing and circular economy, and then to create a space for credit union's sustainable development in the future. The latter can be realized by strengthening the partnership between CULROC and other ACCU member organizations. In the spirit of founding origin, credit union can assist the economically disadvantaged to alleviate poverty and achieve a better community and society.



Currently the total number of members has increased from 222,623 to 223,486 during 2018-2019 and the penetration rate was 1.31%. The growth rate was 0.39%, which has risen stably. To institute a sound credit union, CULROC actively carries out merge, integration, and cultivate the service offering in this time. Moreover, the priority in 2020 is to gain good publicity of credit union. The value of credit union movement in sustainable development issues and Take-Root-In-Community reflects itself. More importantly, at the end of 2019 the total loan amount of USD\$32 million has increased steadily with 2.61% growth compared to last year, which features every credit union has re-focused on credit union's core aim: "One for all, all for one", and fulfilled the objectives for sustainable development.

The credit union movement has been promoting in Taiwan for 57 years with the contribution of all pioneers and leaders. "How to maintain the competitiveness in this challenging and changing world and obtain the dominant position in the market" is the current issue that all management teams should focus on. See the big picture, the best and only way is to invoke the spirit of volunteerism and care for the disadvantaged. Through planting this deeply to every member's mind, credit union's economic, social, educational and cultural functions can be fully fulfilled. Meanwhile, it is necessary to grasp international economic trend and discover credit union's organizational characteristics. By connecting local community cultures with government policies and projects, making good use of common resources to create a supportive environment with operating principles: Service, Innovation, Professionalism, and Brand, credit union will be able to compete, thrive and develop sustainably in this way.

CULROC Chair & President

WU, Tien-Teng

Chairman Message

CU DIFFERENCE

A credit union is a mutual cooperative organization, owned and controlled by the members who save together, lend to each other and get other financial services at a fair and reasonable rate of interest to aim to improve the lives and welfare of the members and the community development as well. Credit unions are nonprofit serve groups that share a common bond, such as where they work, live or go to church, and exist to provide a safe and convenient place for members.

Credit Unions are uniquely different from profit-making financial institutions and offer their members special advantages:

Saving money as the shares is one of the obligation of members

The one of businesses of credit unions is lending money to members, and the fund resource is from members keeping saving as shares, which raises members saving habits to increase their own credits, with contributing to the abundance resources of capital for credit unions development.

Democratic operation

Credit unions are democratic, member-owned cooperatives, which elections are based on a one-member, one-vote structure to elect the board members and supervisory members.

Volunteer leadership

Credit unions are led by a board of directors elected from the membership at the annual meeting; the leaders in the credit unions are volunteer without commission.

Cooperative education advocacy

Credit unions operate with the common ideal and democracy to meet the members' multiple needs; in order to provide the better and efficient services to members, the leaders and employees need to have every kind of professional educations in frequently. Credit unions also conduct a series of members' education programs to have members involved and the capabilities to evaluate the credit unions and leaders' performance.



Insurance protection

To participate in the insurance programs which run by league such as Life Saving insurance, Loan Protection insurance, Blanket Bond insurance and so on is the biggest difference with other financial institutions. It is members' additional service but also secure the finance of credit unions.

Attention on both human rights and credit

The loan products without any secured provided by credit unions help numerous members family and careers achievement; the spirit of credit union is human development with the concept of mutual aid. According to Raiffeisen's idea, the humanism should be more important than the fund characteristic in the credit unions, so, credit unions are a cooperative that based on members' credit and integrity.

Vision

Through promoting credit union movement, fulfilling social responsibility, and spreading credit union concepts of democracy, trust, care and saving across the country, CULROC may become the most friendly and beneficial social-economic organization to the public.

Mission

To assist credit unions to develop sustainability, build safe social-economic system, bring into full play the social security, enhance overall performance, and then live in an obliging life, CULROC shall:

- Strengthen credit union management competency.
- Promote credit union principles and spread to primary community.
- Boost social enterprise growth and community development.
- Facilitate co-op cooperation.
- Expand international networking.

THE OPERATION PRINCIPLE OF CU IN TAIWAN

The following Credit Union Operating Principles which were approved on 24 August 1984 by the Membership Council of the World Council of Credit Unions are founded in the philosophy of cooperation and its central values of equality, equity and mutual aid self help mindset. Recognizing the varied practices in the implementation of credit union philosophy around the world, at the heart of these principles is the concept of human development and the brotherhood of mankind expressed through people working together to achieve a better life for themselves and their community.

Open and Voluntary Membership

Membership in a credit union is voluntary and open to all within the accepted common bond of association that can make use of its services and are willing to take the shared responsibilities.

Democratic Control

Credit union members enjoy equal rights to vote (one member, one vote) and participate in decisions affecting the credit union, without regard to the amount of savings or deposits or the volume of business. Voting in credit union support organizations or associations may be proportional or representational, in keeping with democratic principles. The credit union is autonomous, within the framework of law and regulation, recognizing the credit union as a cooperative enterprise serving and controlled by its members. Credit union elected offices are voluntary in nature and incumbents should not receive a salary. However, credit unions may reimburse legitimate expenses incurred by elected officials.

Non-Discrimination

Credit unions are non-discriminatory in relation to race, nationality, sex, religion, and politics.

Service to Members

Credit unions services are directed to improve the economic and social welfare of all members.



Distribution to Members

To encourage thrift through savings and thus to provide loans and other services, a fair rate of interest is paid on savings and deposits, within the capability of the credit union. The surplus arising out of the operations of the credit union after ensuring appropriate reserve levels and after payment of limited dividends on permanent equity capital where it exists, belongs to and benefits all members, with no member or group of members benefiting from the detriment of others. This surplus may be distributed among members in proportions to their transactions with the credit union as interest or patronage refunds, or directed to improved or additional services required by the members.

Building Financial Stability

A prime concern of the credit union is to build the financial strength, including adequate reserves and internal controls that will ensure continued service to membership.

On-Going Education

Credit unions actively promote the education of their members, officers, and employees, along with the public in general, in the economic, social, democratic, and mutual self-help principles of credit unions. The promotion of thrift and the wise use of credit, as well as education on the rights and responsibilities of members are essential to the dual social and economic function of credit unions in serving member needs.

Cooperation Among Cooperatives

In keeping with their philosophy and the pooling practices of cooperatives, credit unions within their capability actively cooperate with other credit unions, cooperatives and their associations at local, national, and international levels in order to best serve the interests of their members and their communities.

Social Responsibility

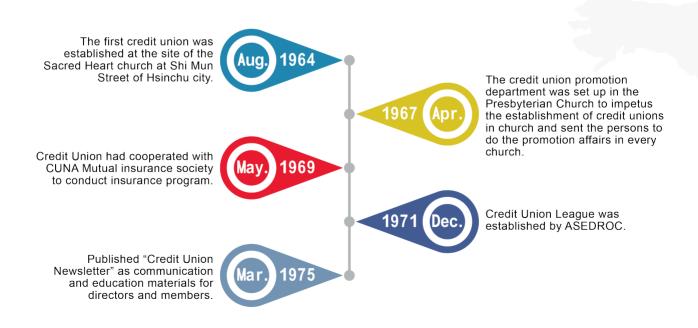
Carrying the ideals and beliefs of the cooperative pioneers, credit unions seek to bring about human and social development. Their vision of social justice extends both to the individual members and to the larger community in which they work and reside. The ideal credit union is to extend service to all who need and can use it. Every person is either a member or a potential member and appropriately part of the credit union sphere of interest and concern. Decisions should be taken with full regard for the interests of the broader community within which the credit union and its members reside.

The CUs movement took its rise in German in 1894, which then spread across the Asia in 1938. In addition, Philippines was the very first city embraced the spirit. Association for Socio-Economic Development in the Republic of China (ASEDROC) was set up on Sep 3, 1964. On Sep 21, Ministry of the Interior approved the submitted registration, which thus then was approved by GA for the trial run. ASEDROC was reshuffled for improving its service. All of the promotion, counseling, supervision, and so on were managed by the exclusive promoting committee elected by the new credit union. The exclusive promoting committee mention on the above was ordered to register as CULROC (Credit Union League of the Republic of China).

The following periods was divided as a series of developments in Taiwan: "Pilot period," "Legislated and instituted," Manage according to law," and "Diversified service."

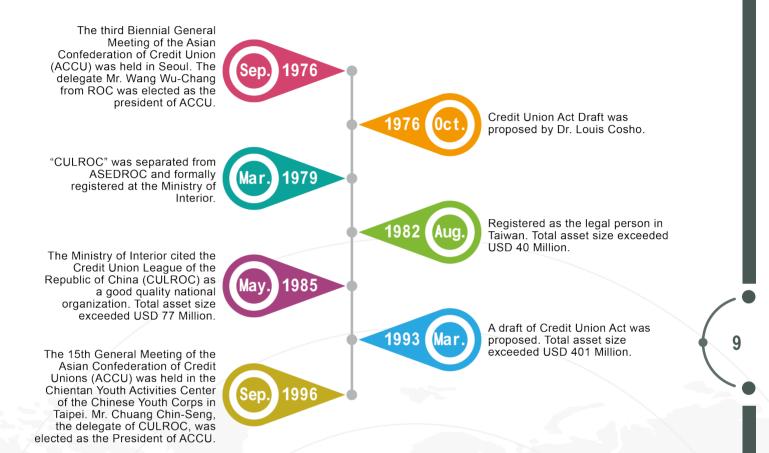
Pilot Period

(1963 - 1975)



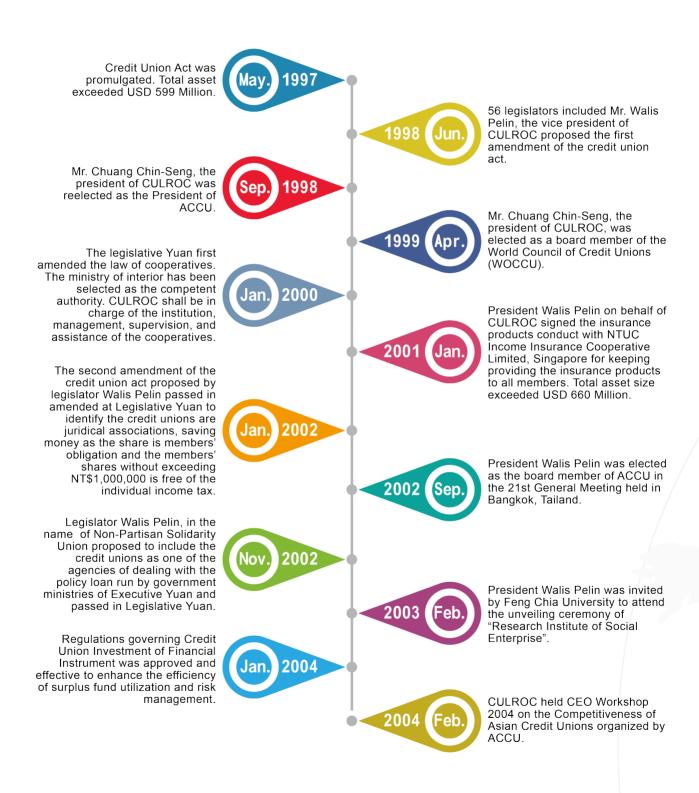
Legislated and Instituted

(1976 - 1996)



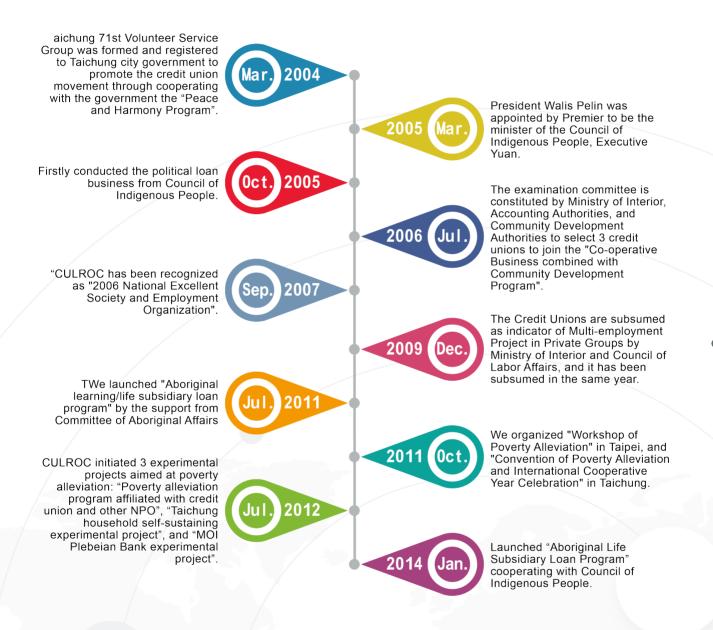
Manage According to Law

(1997 - 2005)



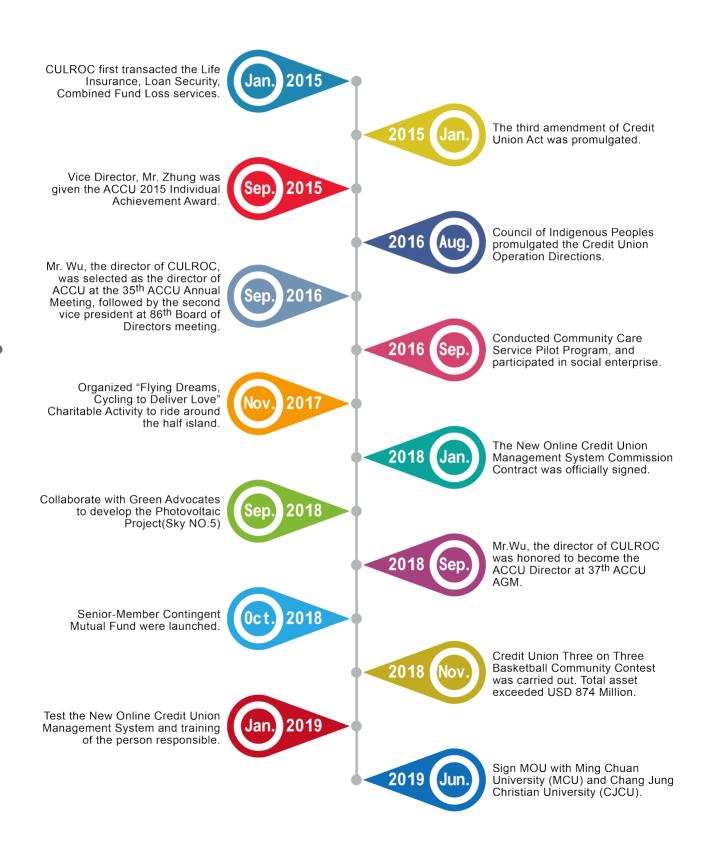
Cooperative Development

(2005 - 2014)



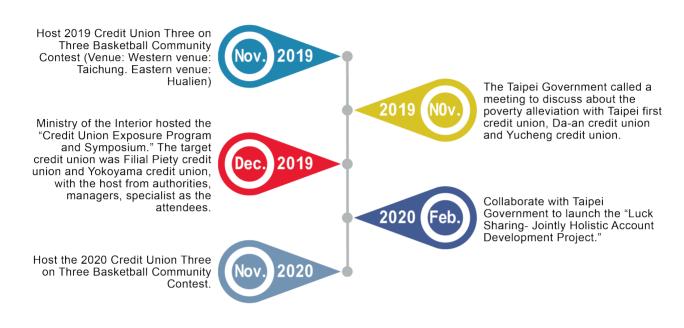
Diversified Service

(2015 -)



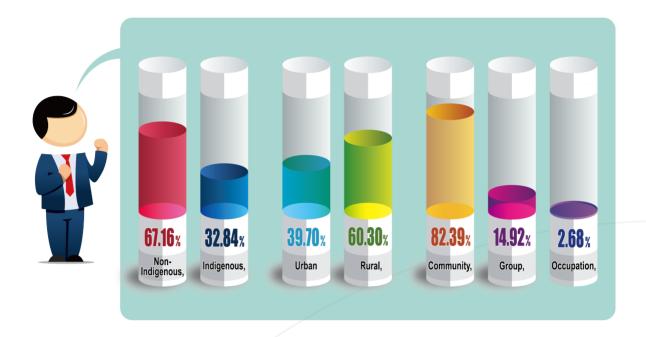
Diversified Service

(2015 -)





CUS OF TAIWAN TODAY



2015~2019 Growth



CU STRUCTURE

Internal Structure

The general meeting of members- the highest decision-making body, composed by all members to be held at least once a year.

The board of directors- as the nerves system of a credit union under the general meeting of members to be formed by 7-21 board members who are elected by all members and serve a term of 3 years, reelected board members may serve unlimited terms. The elected board members should call the board meeting within a week after the general meeting to elect 4 board members being representatively as the offices of president, vice president, secretary and treasurer among themselves; the elected president allows to be reelected once. The board meeting should be called at least once a month to be in charge of the businesses management and operation strategy establishment.

The supervisory committee- as the doctor of a credit union under the general meeting of members to be formed by 3-7 supervisory members who are elected by all members and serve a term of 3 years, reelected supervisory members may serve unlimited terms. The elected supervisory members should call the supervisory meeting within a week after the general meeting to elect 1 supervisory member as the chairman of this committee. The supervisory meeting should be called at least once a month to supervise the financial report and businesses implementation to make minutes with the suggestions for the board of directors.

External Structure

Chapter- a local union which is composed by primary credit unions located in the same area as the bridge between the league and primary credit unions. There are 15 Chapters located in 15 counties of 4 areas (north, south, east and middle) to assist conducting varies social activities and training programs for members and leaders as well as promoting the new credit unions establishment and businesses run by league.

League- a national union as a legal juridical association organized by all primary credit unions to be responsible on establishment, management, supervision, guidance and assistance for primary credit unions. All registered primary credit unions ought to join league as her members.

The highest institution in each primary credit union that makes decisions on important affairs.

Board of Directors

Comprised of 7 to 21 directors as stipulated in the Articles of Bylaws, this board makes decisions on the affairs not covered by the General Meeting.

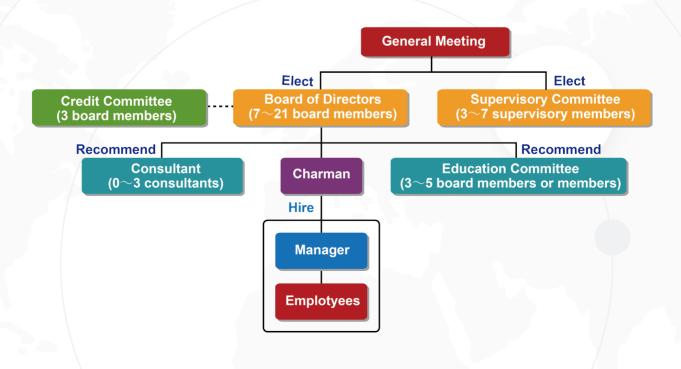
Chairman

TThe chairman is elected at the board of directors meeting. He/she represents the credit union and is responsible for general affairs pertaining to its activities.

Supervisory Committee

The Supervisory Committee, comprised of 3-7 supervisors, is in charge of insuring risk-free operation of the credit union through supervision of credit union management.

CREDIT UNIONS' STRUCTURE CHART



CU SERVICE & PRODUCT

Financial Service

Credit Unions of Taiwan offer members a wide range of financial services including nontaxable shares, personalized loans in various areas, mutual insurance providing support for financial planning and post-retirement.

SAVINGS

1.Shares

Shares in one account as prescribed by the Charter can register as a member. Members are offered dividends based on the Credit Union's business performance. Dividend earned on shares worth a maximum of USD 33,333 are non-taxable.

2.Reserve/backup account

This account is for the payment of regular saving, loan and interest. The maximum amount is USD 6,666.

LOANS

1.General Loans

Credit Loans, Housing Loans, Business Loans, Agriculture Loans, Project Loans, etc.

2.NPO Loans

Credit Loans, Collateral Loans, Business Loans, Project Loans, etc.

3. Loans to Support Low Income Families

Credit Loans, Project Loans, Micro-credit for entrepreneurs.

MUTUAL INSURANCE

- 1.Life-saving Insurance.
- 2.Loan-Protection Insurance.
- 3.CU Damage Insurance.
- 4. Participate in various insurance programs run by the League.

COLLECTING BUSINESS

- 1. The agent help collect utilities bill, tuition fee, telephone Charges, taxes and fines for members.
- 2. The agent of government or charity organization commissioned matters.
- 3. Joint-purchasing the motor vehicles, dealing with the motor vehicle insurance, joint purchase of living goods for members.

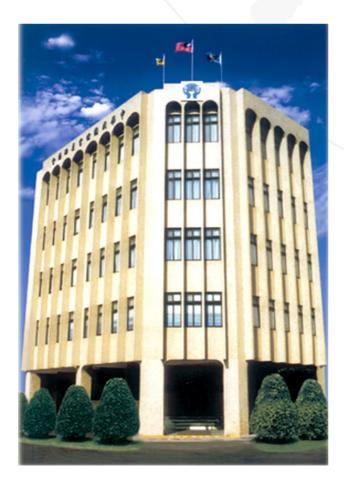
FINANCIAL INVESTMENT

- 1. Participate in the financing programs run by the League.
- 2. Purchase government bonds or financial products.

COMMUNITY DEVELOPMENT

- 1. Participate in community building and assist in the development of community industries.
- 2.Credit union involves in community charitable projects, forming a volunteer service group to do the meals on wheels, participating in community college, community chorus, foreign spouse life adoption assistance, the school work guidance for children from the disadvantaged family, social environment protection.
- 3. Tribe culture connection and cooperating with other charity associations to serve and concern the community to have credit unions for full practical purpose on the involvement of community and be the heart of the community.

CULROC MANAGEMENT



Credit Union League of the Republic of China (CULROC) is keeping working on the promotion of credit union movement in Taiwan and enthusiastic the international participation as well for providing the experience sharing opportunity for members and leaders to further the relevant business innovation; now, our international affiliation are included Association of Asian Confederation of Credit Unions-ACCU, International Raiffeisen Union-IRU, International Cooperative and Mutual Insurance Federation- ICMIF, World Council of Credit Unions-WOCCU, etc.

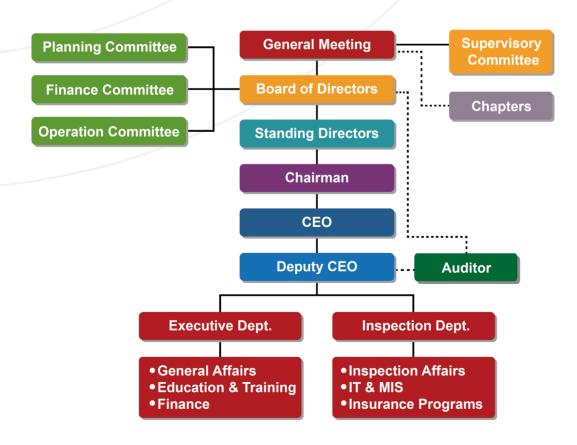
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MAP OF CULROC'S NETWORK

Chapters/CU



CULROC ORGANIZATION STRUCTURE



DEPARTMENT INTRODUCTION

Supervision Department

Supervision Affairs

- © 4 regions as North, Middle, South and East in Taiwan.
- One supervisor in each city/county to audit and counsel the business / finance operation of credit unions.
- O Promoting the new credit unions establishing.
- Supervisors are the key person to promote, counsel, manage, and supervise the credit unions.

Insurance Affairs

- O Dealing with the insurance programs for credit unions
- O The products:
 - Loan Protection Insurance
 - Life Saving Insurance
 - Commercial Blanket Bond
 - Directors Group Term Life Insurance
 - Members Group Term Life Insurance
 - Members Group Term Accident Insurance
 - Members Anti-Cancer Life Insurance
 - Members Major Disease Insurance
 - Micro-insurance
 - Senior Members Accident Insurance

MIS

- O Promoting the bookkeeping system for all credit unions
- O Computerized management work and research
- Computer programs education

Executive Department

General affairs

- The international and public relationship affairs
- O Human resource development
- O Legislative affair
- Meeting, official documents management
- O General affairs / Supplying
- Co-operating affair
- Research and development
- O Poverty Alleviation Project



Finance Affairs

- Stabilization funds and inter-lending funds affairs
- O Controlling and managing the financial affair of CULROC
- O Cooperation Platform for External Financial Institutions

Education Affairs

- Training and education programs for CU leaders
- Offer handouts and tools in the training programs
- Publishing Credit Union Magazines
- The CULROC's website management
- Upgrading of HR Project Education and Training Quality System

SOCIAL ENTERPRISE

- 1.CULROC run with cooperative business type of social enterprise.
- 2.CULROC and Green Advocates Energy Cooperative signed the memorandum of understanding and joint develop the solar panel system.

VOLUNTARY WORK

- 1. Volunteerism is the spirit of the credit union movement, for getting involved the local community and in support of the "Peace and Harmony Program" run by government, CULROC actively communicated with Taichung city government to form the 71st Volunteer Service Group in 2004 and set the object to develop the volunteer service group establishment in each chapter or primary credit union.
- 2.For volunteer services development, credit unions speed up to work together with other cooperatives and non-profit organizations with integrating the resources from all non-profit organizations to be involved the community and carry out the social responsibility.

1. Asset Accumulation through Stable Saving Habits

In this program, the city government cooperates with CULROC by providing subsidies to encourage participants to accumulate assets and achieve the goals. Furthermore, the participants can change their attitudes towards using money and adjust their consumption habits, and then they may recover the balance between income and expense. Internalize the idea of saving and develop the habit of saving, participants will have financial security and recover confidence when the asset increases and be able to regain the dreams and steadily achieve it.

2.Microfinance Service – Loan with Dignity and Resilience

Credit Union provides microfinance services, and the purpose of self-help and mutual help is achieved by member's share. The economically-disadvantaged families could apply small-amount credit loan in a timely and convenient way. It is not subject to the restriction of joint credit investigation, which means these people, refused by the banks, could obtain instant financial alternatives, and also utilize the flexible repayment mechanisms from the credit union to solve their financial problems. On the other hand, participants can also apply for the low-interest education loan for their children. Only with education can they create more possibilities for their children and avoid the intergenerational cycle of poverty caused by lack of economy and educational resources in

3.Micro-Insurance services — the Establishment of Economic Safety Net

Insurance such as Loan-Protection Mutual Fund, Life-Saving Mutual Fund and various medical, cancer prevention, accident insurance are provided in credit unions. Once they encounter an emergency, it could cause tremendous problems for those who are already in economically vulnerable situation. The cost-effective micro-insurance service provided by the credit union is the basic, essential protection for these families.

4.Social Capital Strengthening — Provide Diversified Services to Meet the Demand and get rid of poverty as soon as possible

The environment in which these economically-disadvantaged families live is not only lack of economic resources, but also the interpersonal network. The most common difficulties for these families when acquiring social resources are: insufficient information, inconformity of their needs, inadequate assistance when requiring or unstable resources. Therefore, we encourage these participants to reconnect with the society and expand their interpersonal relationships by participating in different programs.

In addition, Volunteer Service and Growth Group courses are administered annually to help members in self-improvement, social participation to add up the intangible assets.

Besides, members' benefits include good quality and reasonable price necessities, children education scholarship and company trip. Participants could get diverse assistance in all aspects of life.

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CREDIT UNION REWIND





Dec, 2018

Audrey Tang, the Minister without

Portfolio from Executive Yuan,

visited Sin-Lou CU.





March, 2019 CULROC 2019 AGM in Pintung.



Apr, 2019
Workshop for CU Board of Directors and Supervisors (Tainan).



Jun, 2019 Sign MOU with Chang Jung Christian University (CJCU).



Oct, 2019 International Credit Union Day (North District).



.Nov, 2019 CULROC 2019 Exposure Program.



Dec, 2019
The delegation of Executive Yuan
observed the Credit Union in
Hsinchu.









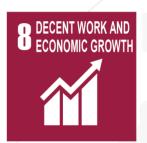
































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理事長的話

教育社員如何在日常生活中明智地使用金錢; 鼓勵社員儲蓄,提升經濟能力; 激發志願服務的精神來幫助他人

2019年是我國儲蓄互助社運動發展的轉型期,不論是策略執行或是社務推動,可分為兩大方向,一是聚焦儲蓄互助社的社員服務,本於互助互惠的基礎上,面對分享與循環經濟時代的轉變,創造未來組織永續發展的空間、二是健全儲蓄互助社的永續發展,強化我國與亞盟會各會員國的合作夥伴關係,本著創始初衷,協助經濟弱小者脱貧脱困,成就美好的社區社會。

目前我國儲蓄互助社的社員至 2018 年底 22 萬 2,623 人,滲透率 1.31%, 至 2019 年底社員實際增加為 22 萬 3,486 人,成長 0.39%,且穩定成長中,這期 間為健全儲蓄互助社的體質,也積極進行整併的工作,延續強化服務內容;展望 2020年,以社團共同關係為主要的推動目標,顯示儲蓄互助社運動不論是在永 續發展議題,乃至於推動社區扎根計畫仍有其存在推動的價值。2019年 底放款餘額穩定成長至98億7千萬元,較前一年度成長2.61%,更加 突顯各社已將發展重心回歸到儲蓄互助社的宗旨目標,發揮「我為

人人、人人為我」的核心價值,落實永續發展的目標。

儲蓄互助社運動在先驅領導幹部們辛勤耕耘了57年之久,應如何面臨目前競爭且多變的環境,並取得市場優勢地位,是目前所有經營團隊所重視之問題。而綜觀整體社會經濟環境,其最佳因應之道,惟有重申志願服務精神、關懷社會弱勢群體,將此理念深植於每位社員之心中,落實儲蓄互助社之經濟、社會、教育及文化等四大功能;同時,隨時掌握國際經濟趨勢、發掘本身組織特性及結合在地社區文化,配合政府推動之政策及專案計畫,有效運用共同資源,營造良善支持性環境,並以服務、創新、專業與品牌作為經營的原則方針,才能提升儲蓄互助社的競爭力而得以永續發展。

中華民國儲蓄互助協會

理事長

WU, Tien-Teng

儲蓄互助社係自發成立之互助合作團體,以改善社員生活,增進社員福利, 促進社區發展為目的。融以儲蓄及互助貸款並行,本零存、整借、期還之原則, 旨在鼓勵廣大國民儲蓄,並僅對社員服務及偏重消費性貸款,故其對發展平民 融 資、強化社會安定有其正面的助益,並完全符合政府勤儉建國的目標。

儲蓄互助社與其他營利金融機構相比,十分不同,為社員提供了以下特殊優勢:

繳納股金為社員之義務,具有儲蓄性質

儲蓄互助社最主要任務為對社員放款,而資金的唯一來源即社員持續不斷儲蓄股金,不僅促使社員養成儲蓄習慣累積個人信用能力,也使社健全發展而有充裕資金來源,故將社員繳納股金列為社員義務之一。

民主方式的營運

儲蓄互助社是民主、社員所有的組織,理監事由社員直接選舉,一人一票。

志願幹部

儲蓄互助社是在每年一度的代表大會中,從社員間選出領導的理監事。儲蓄 互助社幹部皆為志願服務性質,並不得支領薪酬。

重視合作教育

儲蓄互助社以共同的理想與民主營運的原則去面對社員多元的需求,為提供 更多更好的服務給社員,必須在各方面提高服務的品質與效率,因此幹部、職員 皆應全面的、經常的、徹底的接受專業訓練;另一方面也應透過教育活動,讓社 員深入瞭解營運的內容與現況,讓社員具備評鑑幹部經營管理的能力。

互助基金業務保障

為加強服務社員與保障社的財務安全,參加協會代辦之人壽儲蓄、貸款安全與綜合損失等互助基金業務,是儲蓄互助社與其他金融機構最大差異所在。

重視「人格」與「信用」的結合

儲蓄互助社所提供的無擔保放款圓滿成就了無數社員的家庭與事業,按儲蓄 互助社經營原則的核心就是人性發展及人類兄弟愛的觀念,且依照雷發巽的構 想,合作社中的無形資本(人)應該重於有形資本(錢),因為「信用合作」本 來就是對人信用,因此儲蓄互助社是以「誠信」為資本的合作金融組織。

願景

將儲蓄互助社推廣至全國, 善盡社會責任,傳播儲蓄 互助社民主、信任、關懷 及儲蓄的理念,成為最親 民利民的社會金融組織。

使 命

協助儲蓄互助社健全發展,建立社會金融體系,發揮社會安全功能,達成儲蓄 互助社運動整體表現,以實踐志願服務 的人生,協會應:

- (一)強化儲蓄互助社經營管理能力。
- (二)宣導儲蓄互助社理念,普及基層 互助金融。
- (三)推動社會企業,協助社區發展。
- (四)促進社間合作。
- (五)拓展國際交流。

一九八四年八月在巴拿馬市經世界儲蓄互助社議事會 (World Council of Credit Unions, Inc.) 代表大會決議,儲蓄互助社的經營原則是依據合作原理及平等、公正與自助互助的中心思想為基礎,承認以各種方式推行於世界各地的儲蓄互助社原理,其原則的核心就是人性發展及人類兄弟愛的觀念,並共同致力於謀求個人與社區更好的生活。

入社的公開與自願

儲蓄互助社的入社是自願的,凡具有共同關係,願承擔共同責任及共享其服 務者均可參加。

民主方式的營運

社員在社內的交易額(認股或貸款)不論多寡,均享受平等的投票權(一人一票)並參與儲蓄互助社的決策。凡儲蓄互助社所支持的組織或協會以比例制或代表制選舉,均須遵守民主原則。儲蓄互助社是在法規範圍內由社員營運,並對社員提供合作事業服務的自治團體。選出的幹部皆為義務職,不得支領薪酬,但得支付正當的開支。

不得有種族、宗教與政治的歧視

儲蓄互助社對種族、國籍、性別、宗教與政治等,概不得歧視。

服務社員

儲蓄互助社的服務乃是改善全體社員的經濟生活與增進社會福利。

盈餘分配予社員

儲蓄互助社應鼓勵社員勤儉儲蓄以提供貸款及其他服務,社員認股應就社能力範圍內支付相當的股息。社扣除經營開支後所得盈餘,除提撥法定公積金及支付規定之股息外,應歸還於全體社員及為社員使用,並應避免為個人或部分社員的利益而損害其他社員。盈餘得按社員交易額分配 (包括股息或利息攤還)或應用於社員所要求的改進或他項服務。

建立穩定的財務

儲蓄互助社的首要工作,乃是建立堅強的財務,包括適當的公積金與內部控制體制,以確保其得以繼續為社員提供服務。

繼續不斷的教育

儲蓄互助社對社員、幹部、職員及一般民眾,就其經濟、社會、民主與自助 互助的原則積極推動教育。鼓勵節儉和貸款的明智運用及教育社員的權利與義 務,對儲蓄互助社發揮服務社員所需要的社會與經濟的雙重功能,是非常重要的。

合作組織間的合作

為集結合作組織的力量、貫徹合作原則,儲蓄互助社應在其能力範圍內,積極與其他儲蓄互助社及合作組織,在地方性、全國性及國際性等各層次的組織間謀求合作,俾對社員及社區提供良好的服務。

社會責任

為宏揚合作先驅的理想與信念,儲蓄互助社應致力於人性及社會發展,將社會正義推展至每一位社員及其工作與居住的社區。儲蓄互助社的理想是將服務提供給需要及能利用的人,每一個人不論是社員或是潛在社員均為關懷的對象。儲蓄互助社的一切決策,必須充分顧慮到社員及社所在的社區全盤福祉。

臺灣儲蓄互助社運動史

儲蓄互助社運動於一八四九年自德國發源,一九三八年傳抵亞洲,首在菲律賓推動。二次大戰後,漸推廣到其他亞洲國家。中國互助運動協會成立於民國五十三年九月三日,並於二十一日在內政部登記為全國級人民團體,復於民國五十七年四月二日經財政部同意試辦。民國六十年,中國互助運動協會為擴大社會服務工作進行改組,所有儲蓄互助社有關之推廣、輔導、監督等業務均由新設立之儲蓄互助社推行委員會專責辦理。民國七十一年八月二十二日儲蓄互助社推行委員會奉准成立「中華民國儲蓄互助協會」(Credit Union League of the Republic of China, CULROC, 以下簡稱協會),並在台北地方法院完成公益社團法人之登記。

以下就儲蓄互助社運動在台發展歷程分「試辦推廣階段」、「整合發展階段」、「立法研議階段」及「適法管理階段」、「多元服務階段」説明之。

試辦推廣階段

(52 - 65)

假新竹市西門街聖心天主 堂成立台灣第一個儲蓄互 助社。 基督教長老教會總會正式 成立儲蓄互助社推行部, 推動組織教會内的儲蓄互 助社,並在各地中會設立 推廣人員。 與CUNA Mutual合作開辦儲 蓄互助社互助基金業務。 中國互助運動協會設立「儲 蓄互助社推行委員會」,專 責辦理有關儲蓄互助社一切 事務。 發行「儲蓄互助社會報」 做為社間聯繫、幹部進修及 社員教育的題材。 亞洲儲蓄互助社聯盟會假韓 國漢城召開第三屆會員代表 大會,我國代表王武昌先生 **膺**選會長頭銜。

立法研議階段

(65 - 85)

柯紹博士提出儲蓄互助社法 草案。

中華民國儲蓄互助協會完成 法人登記,為臺灣地區儲蓄 互助社唯一合法登記之中央 級公益社團法人。總資產超 過4千萬美元。

「儲蓄互助社法草案」交付 立法院審查。總資產超過4 億美元。

82

儲蓄互助社推行委員會由中 68 國互助運動協會獨立,並正 式向内政部登記。

中華民國儲蓄互助協會榮 獲内政部全國性績優社團 表揚。總資產超過7千700 萬美元。

亞洲儲蓄互助社聯盟會假救 國團台北劍潭海外青年活動 中心舉辦第十五屆會員代表 大會,我國代表莊金生先生 榮膺亞盟會會長。

適法管理階段

(86 - 93)

儲蓄互助社法經立法院三 讀通過並經總統令公布實 施。總資產超過5億9,900 萬美元。



中華民國儲蓄互助協會理事 長莊金生先生再度蟬聯亞洲 儲蓄互助社聯盟會會長。



立法院首次修正通過儲蓄互助社法,明定儲蓄互助社的中央主管機關為内政部,儲蓄互助社的設立、管理、監督與輔導由協會辦理。

1 89

由瓦歷斯·貝林立法委員提案之儲蓄互助社法修正案再度在立法院修正通過,明定儲蓄互助社為法人,股金繳納為社員之義務,具有儲蓄性質,且儲蓄股金未達一百萬元者,其股息所得免稅。

1 91

田瓦歷斯・貝林立法委員以 無黨籍聯盟名義提案經立法 院通過之主決議,將儲蓄互 助社納入行政院各部會政策 性金融貸款辦理單位之一。

11 91

内政部同意核備儲蓄互助社 投資金融商品管理辦法,以 提升儲蓄互助社資金運用效 率並兼顧社員資金需求暨風 險之管控。

1 93

中華民國儲蓄互助協會副理 事長瓦歴斯・貝林等五十六 位立法委員提出第一次儲蓄 互助社法修正案。

中華民國儲蓄互助協會理事 長莊金生先生獲選為世界儲蓄互助社議事會理事。

中華民國儲蓄互助協會理事 長瓦歷斯・貝林與新加坡全 國職工總會英康保險合作社 簽訂互助基金合約,賡續維 護儲蓄互助社與社員之互助 基金權益及保障。

亞洲儲蓄互助社聯盟會假泰國曼谷舉辦第二十一屆會員代表大會,中華民國儲蓄互助協會理事長瓦歷斯,具林獲選為亞盟會理事。

92 2 中華民國儲蓄互助協會理事 長瓦歷斯・貝林應邀參加逢 甲大學社會事業經營管理研 究中心揭牌典禮。

93 2 亞洲儲蓄互助社聯盟會假臺 北福華飯店舉辦亞太地區各 國儲蓄互助社協會秘書長經 營策略研討會。

合作發展階段

(93 - 103)

中華民國儲蓄互助協會獲臺中市政府核准成立臺中市志願服務隊第71小隊,以響應政府的「祥和計畫」並藉此安善運用儲蓄互助社志工人力推動社會福利工作。



首次承辦原住民族委員會之政策性貸款業務。



本會獲頒95年度全國性社會 暨職業團體工作績優評鑑單 位。



本會承辦原民會「獎助儲蓄 互助社辦理原住民生活周轉 金貸款計畫」。



本會2012年共推動3個脫貧策略方案實驗計畫:儲蓄互助社結合非營利組織推動脫貧策略實驗計畫、臺中市政府自立家庭築夢踏實試辦計畫、內政部儲蓄互助培力一平民銀行試行計畫。



94 3

中華民國儲蓄互助協會理事 長瓦歷斯・貝林榮任行政院 原住民族委員會主任委員。

95 7

内政部會同會計單位及社區發展主管單位共同召開審查會,計甄選3間儲蓄互助社參加「推動合作事業結合社區營造計畫」。

98 12

本會結合內政部、臺中市政府、學界及非營利組織推動「儲蓄互助社結合非營利組織推動脫貧策略」計畫。總資產超過7億8,400萬美元。

100 10

本會辦理「2011年儲蓄互助 社運動暨非營利組織脫貧策 略研討會」、「2011年慶祝 國際儲蓄互助社節暨響應國 際抗貧日大會」。

103(1)

承辦原民會「獎助儲蓄互助 社辦理原住民生活週轉金貸 款計畫」。

多元服務階段

(104 -)

104

第三次儲蓄互助社法修正案 經立法院修正通過。 1 104

本會莊副理事長金生獲頒 2015年亞洲儲蓄互助社聯盟 會個人成就獎。

9 104

105 8 原住民族委員會通過公布獎助儲蓄互助社作業要點。

業務。

本會自行辦理人壽儲蓄、貸款安全及綜合損失互助基金

本會理事長吳天登榮獲第35 屆亞盟會代表大會選任亞盟 會理事,並於第86次亞盟會 理事會中榮膺第二副會長。

9 105

105 9 試辦社區關懷據點服務,參 與社會企業事務。

本會辦理儲蓄互助社夢想起 飛·傳愛騎跡公益環島活動。 11 106

107 1 新網路版儲蓄互助社作業管理系統委託開發案正式簽約

本會與台灣綠主張綠電生產 合作社共同開發太陽光電發 電設備系統設置專案(天空5 號)。

9 107

開辦社員松年意外互助基金。

10 107

本會理事長吳天登榮獲第37 屆亞盟會代表大會選任亞盟 會理事。

新網路版儲蓄互助社簿記系統委託開發案,交付進行系統功能測試並進行相關人員研習訓練。

1 108

本會辦理2018年慶祝國際儲蓄互助社節暨儲互盃三對三籃球社區聯誼賽活動。總資產超過8億7,400萬美元。

108 6

本會與銘傳大學、長榮大學 簽署產學聯盟合作備忘錄。

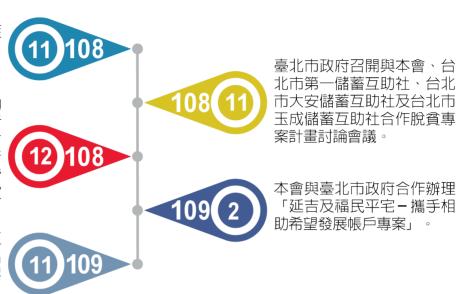
多元服務階段

(104 -)

舉辦2019年儲互盃三對三籃 球社區聯誼賽活動(西區-台中場、東區-花蓮場)。

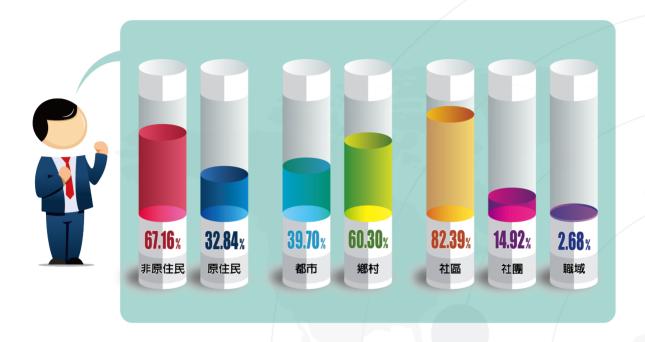
内政部辦理「參訪儲蓄互助社暨交流座談會」,參訪新竹縣孝愛社及橫山社,與會人員為各級主管機關合作行政及財務行政之主辦、主管人員以及儲蓄互助社界專家學者等50人。

舉辦2020年儲互盃三對三公益籃球聯誼賽活動,報名費捐贈社福團體-臺中育嬰院。

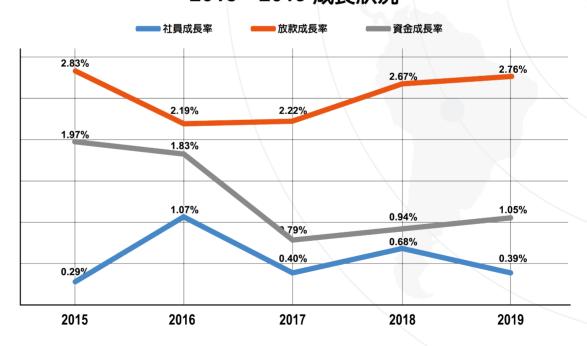




臺灣儲蓄互助社現況



2015~2019 成長狀況



儲蓄互助社組織

內部組織

儲蓄互助社是由下而上自發成立的民主自治管理組織,以社員大會為最高權力機關,其下設有理事會及監事會。分述如下:

理事會:由社員大會中選出7至21位志願服務者組成,是社的管理部門及決策單位,任期三年,連選得連任。當選理事應於一週內召開理事會議,互選理事長、副理事長、秘書、司庫各一人,理事間不得互相兼任職務,理事長得連選連任一次。每月至少開會一次,負責管理社務及訂定經營政策等。

監事會:由社員大會中選出3至7位志願服務者組成,是社的監督部門及建議單位,任期三年,連選得連任。當選監事應於一週內召開會議,互選常務監事一人,擔任監事會主席。每月至少開會一次,監查社的財產及財務、 社務、業務執行狀況,並作成紀錄對理事會提出建議事項。

外部組織

區會:屬地方性聯合組織,由縣市行政區域內儲蓄互助社所組成,介於儲蓄互助 社與協會之間扮演著中間橋樑的角色。其功能以協調、聯誼、教育、推動 新社及協助協會推展各項業務為主,並反映儲蓄互助社之意見供協會作決 策時之參考。目前我國依實際需要,共劃分為15個縣市區會。

協會:屬全國性聯合組織,負責設立、管理、監督與輔導儲蓄互助社,是由儲蓄互助社共同組成的社團法人,凡已成立的儲蓄互助社均應參加協會為會員。

代表大會

最高權力機構單位。

理事會

依法由 7-21 人組成,討論並對代表大會中未涵蓋之事務進行決策。

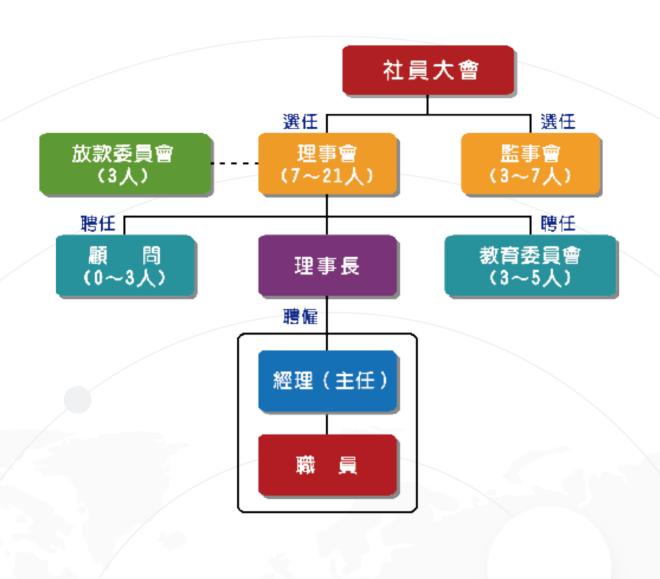
理事長

由理事會選出,對外代表儲蓄互助社,負責一切有關事務及活動。

監事會

由 3-7 位監事組成,負責監查社之營運狀況,確保儲蓄互助社運作無風險。

臺灣儲蓄互助社組織結構圖



儲蓄互助社服務與產品

金融服務

台灣的儲蓄互助社為社員提供類型廣泛的金融服務,包括免税之股金、各類型之個人化貸款、互助基金,為社員做好退休後的財務規劃。

儲蓄

1. 股金

依章程規定,符合共同關係者可申請加入社員。社員根據儲蓄互助社的營運 績效獲得股息,股金在新台幣一百萬元以下者,其股息所得免稅。

2. 備轉金帳户

本帳户之用途為轉帳每月的儲蓄、還款及利息,最高限額為新台幣二十萬元, 有貸款者,最高限額為三十萬元。

貸款

1. 一般貸款 信用貸款、房屋貸款、商業貸款、農業貸款、專案貸款等。

非營利法人貸款
 信用貸款、擔保品貸款、營運貸款、專案貸款等。

3. 低收入户貸款 信用貸款、專案貸款、創業微型貸款。

互助基金

- 1. 人壽儲蓄互助基金。
- 2. 貸款安全互助基金。
- 3. 儲蓄互助社綜合損失互助基金。
- 4. 協會辦理之各類型互助基金業務。

代收業務

- 1. 代理收受社員水電費、瓦斯費、學費、電話費、稅金、罰鍰及其他收付款項業務。
- 2. 接受政府或公益團體委託代辦事項。
- 3. 辦理汽、機車保險,社員生活用品之共同購買。

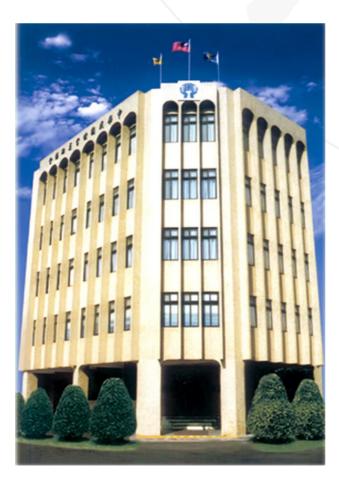
金融投資

- 1. 參加協會資金融通及存放協會業務。
- 2. 購買國家公債或金融商品。

社區發展

- 1. 參與社區營造,協助發展社區型產業。
- 2. 儲蓄互助社參與社區公益項目,例如籌組志工服務隊,輪流製作 餐食送餐、參加社區大學、合唱團、外籍配偶生活協助、弱勢家庭子女之 學業輔導及保護社會環境等。
- 3. 與其他公益團體合作及連結,一同服務社區,讓儲蓄互助社可以實踐 社區參與,成為社區的心脈。

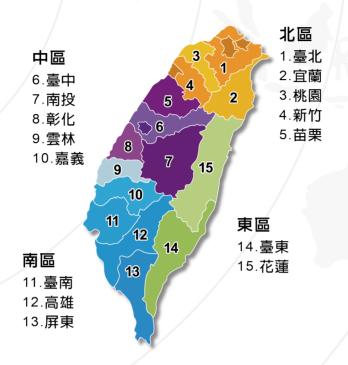
中華民國儲蓄互助協會管理團隊



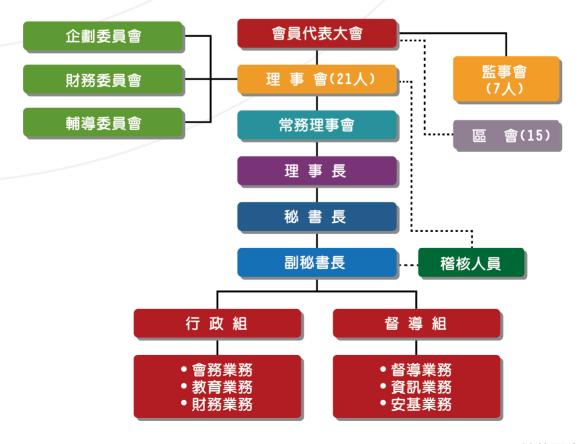
中華民國儲蓄互助協會 (CULROC) 致力於推動臺灣儲蓄 互助社運動, 並積極投入國際參 與,向他國領導者分享經驗,促 進相關業務創新。如今中華民 國儲蓄互助協會加入的國際組 織有:亞洲儲蓄互助社聯盟會 (Association of Asian Confederation of Credit Unions- ACCU)、國際雷 發 巽 聯 盟 (International Raiffeisen Union-IRU)、國際合作社及互 助保險聯盟聯合會(International Cooperative and Mutual Insurance Federation- ICMIF)、世界儲蓄 互助社議事會(World Council of Credit Unions- WOCCU) 等。

儲蓄互助社網絡地圖

區會/儲蓄互助社



中華民國儲蓄互助協會組織架構



組室介紹

督導組

督導業務

- ◎全國分北、中、南、東四個區域
- ◎各縣市一名督導檢查所轄各社業務
- ◎推廣成立新社
- ◎儲蓄互助社業務推展、輔導、管理與監督之窗口

互助基金

- ◎辦理各社互助基金業務,目前業務:
 - 人壽儲蓄互助基金
 - 貸款安全互助基金
 - 綜合損失互助基金
 - 幹部互助基金
 - 社員團體互助基金
 - 社員團體意外互助基金
 - 社員防癌互助基金
 - 社員重大疾病互助基金
 - 微型保險
 - 社員常青意外互助基金

資訊

- ◎推動全國儲互社電腦簿記系統
- ◎管理各項電腦化工作及研究開發
- ◎資訊教育

行 政 組

一般業務

- ◎國際及公關事務
- ◎法制及法規
- ◎庶務/帳表供應
- ◎研發



- ◎人力資源管理
- ◎會議、文書處理
- ◎合作結盟事宜
- ◎脱貧專案計畫

財務

- ◎辦理各社穩定基金、資金運用及融通
- ◎綜理控管本會財務
- ◎金融機構合作平台

教育

- ◎規劃辦理各級選聘幹部研習會
- ◎提供教育教材、教具
- ◎出版發行書刊、雜誌及教育文宣
- ◎網站管理
- ◎人力資源提升—教育訓練品質系統企劃

社會企業

- 1. 本會辦理之各項合作事業型態之社會企業業務
- 2. 本會與有限責任台灣綠主張綠電生產合作社簽署合作備忘錄,共同開發太陽 電發電設備系統設置專案(天空5號)。

志願工作

- 1. 志願服務是儲蓄互助社運動的精神。為推動當地社區參與,並納入政府祥和 計畫中,中華民國儲蓄互助協會積極與台中市政府接洽,於93年成立台中 市志願服務隊第七十一小隊,並以設立在各區會或儲蓄互助社中均成立志願 服務隊為目標。
- 2. 藉著志願服務的推展,加速與其他相關非營利組織間的熟識,加強彼此間的合作,並透過整合非營利組織的資源,達成關懷社區的社會責任。

一、透過穩定儲蓄累積資產

在脱貧方案裡,協會與政府合作,提供相對提撥款的補助,激勵參與家户社 員累積資產達成其脱貧目標,更藉由財務管理課程改變家庭對於金錢運用的觀 念,調整消費習慣,重新找到收支的平衡點,讓儲蓄成為支出的概念深化心中, 透過儲蓄習慣的養成,隨著資產的數字增加,家庭產生財務上的安全感,並重新 獲得信心,也能拾回夢想,穩健踏步前行。

二、小額信貸服務-有尊嚴的借貸、彈性的還款

儲蓄互助社開辦小額信貸服務,運用社員股金達到自助互助之目的,經濟弱勢家庭在儲互社可及時便利的申請小額信用貸款,亦不受聯合徵信的限制,意即銀行拒絕往來户亦可以獲得即時的融資管道,更可運用彈性的還款機制來解決自身經濟上的危機,此為商業銀行無法有的彈性,更能有尊嚴的借貸。另一方面有低利的助學貸款專案,用於支持子女的教育投資,惟有透過教育投資,才能為子女創造更多的可能性,讓貧窮家庭的二代不因經濟、教育資源上的缺乏,導致未來的限縮,進而避免貧窮的世代循環。

三、微型保險服務-建立經濟安全網

提供所有儲互社社員人壽儲蓄互助基金、貸款安全互助基金,另有多項醫療、防癌、意外等微型保險。讓處於經濟弱勢的家庭,一旦發生事故,對原本經濟已 捉襟見肘、入不敷出的家庭來說無疑是雪上加霜,而儲蓄互助社所提供團體優勢 的微型保險服務亦是經濟弱勢家户社員不可缺少的基本保障。

四、強化社會資本-多元服務滿足需求,早日脱貧

弱勢家庭所處的環境,不僅經濟資源匱乏,人際網絡也是如此,這些家庭獲取社會資源時最常遇到的困難是:訊息不足而未能獲得資源、資源不符所需、雖要求資源但未獲適當協助、資源不穩定等。因此我們透過邀請參與方案的家戶重新與社會產生好的連結,拓展其人際關係。

再者針對無形資產的累積,每年辦理志願服務與成長團體課程,輔導參加成 員提升自我能力、擴大社會參與及強化社會資本。

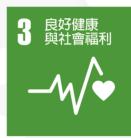
另外儲互社亦提供價廉物美民生必需品團購及子女教育獎助學金,還有社員旅遊等福利,在個案生活上各項所需均提供多元的協助。

聯合國永續發展目標

SUSTAINABLE GALS DEVELOPMENT GALS









































107.12 行政院政務委員唐鳳參訪台南 市新樓儲蓄互助社。





108.03 本會108年第15屆第2次會員 代表大會(屏東)。



108.04 儲蓄互助社區會幹部研習會 (台南)。



108.06 本會與長榮大學簽署產學聯盟 合作備忘錄。



108.10 2019年國際儲蓄互助社節慶 祝活動(北區)。



108.11 中華民國儲蓄互助協會辦理亞 洲幹部研習營。



合作七大原則

- 1 自願與公開的社員制(Voluntary and Open Membership)
- 2)社員的民主管理(Democratic Member Control)
- 社員的經濟參與(Member Economic Participation)
- 4) 自治與自立 (Autonomy and Independence)
- う 教育、訓練與宣導 (Education, Training, and Information)
- 6 社間合作(Cooperation Among Cooperatives)
- 7)關懷地區社會(Concern for Community)





